

Roberts Park UMC Privacy Policy

WHO WE ARE

When we refer to "we" (or "our" or "us"), that means Roberts Park United Methodist Church. We are located at 401 N. Delaware Street, Indianapolis, Indiana 46204

At Roberts Park, we are an open community of Christians helping people find and give hope through Jesus Christ. We are a Methodist church within the United Methodist Conference. For more information, visit the About Us section of our Website.

When you use our Services, you trust us with your information. We understand this is a big responsibility, and we work hard to protect your information and put you in control.

This notice applies to Church Online and any other websites we own or operate (collectively, our "Website") and all products and services we provide, including our online and mobile giving, payments, engagement services, products, and applications, and any other apps or services we may offer. For this notice, we'll call them our "Services."

When we say "Personal Data" or "personal information," we mean identifiable information about you, including your name, e-mail, address, telephone number, bank account details, payment information, or other online identifiers. If you can't be identified (for example, when Personal Data has been aggregated and anonymized), then this notice doesn't apply. Check out our User Agreement for more information on how we treat your other data.

By using the Services, you consent to the collection and use of information by us as outlined in this Privacy Policy. Suppose we decide to change our Privacy Policy. In that case, we will post those changes on this page so that you will always be aware of

what information we collect, how we use it, and under what limited circumstances, if ever, we disclose it. Continued access or use of Services shall constitute your express acceptance of any modifications to this Privacy Policy. If you disagree with the Privacy Policy, you must immediately cease using the Services.

This Privacy Policy does not cover information you submit on other websites that we do not operate, even if we communicate with you on those sites. For example, suppose you post something on Facebook, Twitter, or YouTube. In that case, that information is governed by the privacy policies on those platforms or websites and is not governed by this Privacy Policy.

OUR PRINCIPLES OF DATA PROTECTION

Trust: Trust is vital to us, and we know it's important to you. When you entrust us with Personal Data, we understand this is a big responsibility, and being good data stewards is paramount to us.

Transparency: We are open, honest, and transparent in treating your Personal Data.

Security: We believe that faith-based organizations, not-for-profits, and all organizations deserve access to solutions that champion leading approaches to security. We're committed to protecting your Personal Data and have appropriate technical and organizational measures designed to keep your data safe and secure.

HOW WE COLLECT YOUR DATA

When you visit our Website or applications or use our other Services, we collect Personal Data. The ways we collect it can be broadly categorized into the following:

Information you provide to us directly: When you visit or use some parts of our Website, applications, and/or other Services, we may

receive information from you, for example, when you register for an account, make a payment, or provide information to us in any other way through your use of the Services). For example, we ask for your contact information when you sign up for an account, respond to a job application or an e-mail offer, participate in community forums, join us on social media, participate in training and events, contact us with questions, or request support. You may provide us with payment details when you set up an account to make or receive payments. If you don't want to provide us with Personal Data, you don't have to, but it might mean you can't use some parts of our Website, applications, or other Services.

Information we collect automatically: We collect some information about you automatically when you visit our Web-based applications or use our other Services, like your IP address and device type. We also collect information when you navigate through our Website, applications, or other Services, including what pages you looked at and what links you clicked on. This information is helpful for us as it helps us better understand how you're using our Website, applications, and other Services so that we can continue to provide the best experience possible (e.g., by personalizing the content you see).

Some of this information is collected using cookies and similar tracking technologies. If you want to learn more about the types of cookies we use, why, and how you can control them, look at our [Cookie Notice](#).

Information we get from third parties: We collect most of the information directly from you. Sometimes, we might collect Personal Data about you from other sources, such as individuals or organizations who use our Services, publicly available materials, or trusted third parties like our marketing and research partners. We use this information to supplement the Personal

Data we already hold about you to better inform, personalize, improve our services, and validate your Personal Data.

HOW WE USE YOUR DATA

First and foremost, we use your Personal Data to operate our Website and applications, provide you with any other Services you've requested, and manage our relationship with you. We also use your Data for other purposes, which may include the following:

To communicate with you. This may include:

- Providing you with information you've requested from us (like training or education materials) or information we are required to send to you;
- Operational communications, like changes to our Website, applications, or other Services, security updates, or assistance with using our Website, applications, or other Services;
- Marketing communications (for example, about a product or service we think you might be interested in based on your marketing preferences) and
- Asking you for feedback or to participate in any research we are conducting (which we may engage a third party to assist with).

To support you: This may include assisting with resolving technical support issues or other issues relating to the Website, applications, or other Services, whether by e-mail, in-app support, or otherwise.

To enhance our Services and develop new ones: For example, by tracking and monitoring your use of our Website, applications, and other Services so we can keep improving, or by carrying out

technical analysis of our Website, applications, and other Services so that we can optimize your user experience and provide you with more efficient tools.

To protect: So that we can detect and prevent any fraudulent or malicious activity and make sure that everyone is using our Website, applications, and other Services fairly and following our terms of use.

To market to you: In addition to sending you marketing communications, we may also use your Data to display targeted advertising to you online – through our Website, applications, and other Services or third-party websites and their platforms.

To analyze, aggregate, and report: We may use the Personal Data we collect about you and other users of our Website, applications, and Services (whether obtained directly or from third parties) to produce aggregated and anonymized analytics and reports, which we may share publicly or with third parties.

HOW WE SHARE YOUR DATA

Sometimes, we need to share your Personal Data with third parties. We will only disclose your Personal Data to:

- Third-party service providers and partners who assist and enable us to use the Personal Data to, for example, support delivery of, or provide functionality on, our Website, applications, or our Services, or to market or promote our Services to you;
- Regulators, law enforcement bodies, government agencies, courts, or other third parties where we think it's necessary to comply with applicable laws or regulations or to exercise, establish or defend our legal rights. Where possible and appropriate, we will notify you of this type of disclosure;

- An actual or potential buyer (and its agents and advisers) in connection with an existing or proposed purchase, merger, or acquisition of any part of our business; and
- Others where we have your consent.

INTERNATIONAL DATA TRANSFERS

When we share data, it may be transferred to and processed in countries other than the country you live in – such as the United States, where our data hosting provider's servers are located. These countries may have laws different from what you're used to. Rest assured, where we disclose Personal Data to a third party in another country, we put safeguards in place to ensure your Personal Data remains protected.

For individuals in the European Economic Area (EEA), your data may be transferred outside of the EEA. Where your Personal Data is transferred outside the EEA, it will only be transferred to countries that have been identified as providing adequate protection for EEA data (like New Zealand) or to a third party where we have approved transfer mechanisms in place to protect your Personal Data – for example, by entering into the European Commission's Standard Contractual Clauses, or by ensuring the entity is Privacy Shield certified (for transfers to US-based third parties). For further information, please get in touch with us using the details in the Contact Us section below.

LOCATION-BASED SERVICES

Our applications collect and record each user's location, provided that users have given their consent and their device settings allow it. This location information is used to identify organizations in a user's proximity and to pinpoint the location of a transaction for security purposes (which we refer to as "location-based services"). Choose to turn off any location-based services on your device and/or opt out of any location-based services through the Application's Settings menu. You will not be able to utilize certain

features of our services. By enabling location-based services on your device, you agree and acknowledge that (1) device data we collect from you is directly relevant to your use of the services, (2) we may provide location-based services related to and based on your then-current location, and (3) we may use any such information collected in connection with the provision of location-based services in connection with its provision of our services and as otherwise provided for in this Privacy Policy.

INTEGRATED SERVICES

You may be given the option to access or register for our Services by using your user name and passwords for certain services provided by third parties (each of which we refer to as an "integrated service"). Doing this allows us to access and store the credentials you provide and your name. You should check your privacy settings on the integrated service to understand and change the information sent to us through that integrated service. Please review each integrated service's terms of use and privacy policies carefully before using their services and connecting to our services.

INTERACTIVE FEATURES

Our Services may contain interactive functionality that allows you to engage with other users on the services, post comments to forums, make prayer requests, upload photographs and other content (which we refer to as "User Materials "), participate in surveys, and otherwise to interact with our Services and with other users. Suppose you use any interactive functionality on our Services that request or permit you to provide us with Personal Data (including, for example, any services that allow you to post User Materials on any of our Services). In that case, we collect the Personal Data you provide to us while using these interactive features.

TECHNOLOGY PARTNERS

Roberts Park partners with payment gateways to process credit card payments, and those gateways maintain their own privacy policies. Please consult those policies for details on how those partners will handle your Personal Data.

SECURITY

Security is a priority for us when it comes to your Personal Data. We're committed to protecting your Personal Data and have appropriate technical and organizational measures to ensure that happens.

Roberts Park is committed to data security. Roberts Park uses various technologies and procedures to help protect Personal Data from unauthorized access, use, or disclosure. For example, Roberts Park stores the data in computer servers with limited access located in controlled facilities secured by the latest surveillance and security technology. Roberts Park processes payments through PayPal, which transmits sensitive information (such as credit card numbers); it protects it through encryption, such as the Secure Socket Layer (SSL) protocol. PayPal is a level 1 certified PCI-DSS-compliant provider. Visa, MasterCard, American Express and all other leading card brands endorse PCI Data Security Standards.

RETENTION

We will retain your Personal Data for a period of time consistent with the original purpose of collection, including pursuing our legitimate business interests, complying with our legal, tax, or accounting requirements, resolving disputes, and enforcing applicable agreements.

YOUR RIGHTS

It's your Personal Data, and you have certain rights relating to it. When it comes to marketing communications, you can ask us not to send you these at any time – just follow the unsubscribe

instructions contained in the marketing communication, click on the "unsubscribe" or "opt-out" link in the marketing e-mails we send you, or send your request to info@stlukesumc.com

You also have rights to:

- Know what Personal Data we hold about you, and be able to check to make sure it's correct and up to date;
- Request a copy of your Personal Data, or ask us to restrict processing your Personal Data or delete it; and
- Object to our continued processing of your Personal Data.

You can exercise these rights at any time by sending an e-mail to rpoffice@robertsparkumc.org or by contacting us using the contact details provided under "How to contact us" below.

We respond to all requests from individuals wishing to exercise their data protection rights per applicable data protection laws.

CHILDREN

Our Website, applications, and other Services are intended for a general audience and not directed to children under 13 years of age. We do not want to collect personal information as defined by the U.S. Children's Privacy Protection Act ("COPPA ") (which we refer to as "children's personal data") in a manner that is not permitted by COPPA or by applicable data protection laws. If you are a parent or guardian and believe we have collected children's personal data in a manner not permitted by COPPA, don't hesitate to get in touch with us by sending a letter to the e-mail address listed under "How to contact us" (Attention: Legal) and we will remove such data to the extent required by COPPA or by applicable data protection laws.

Parents may want to consider commercially available parental control protections to limit what minors can access online and/or

monitor their children's online activities. Examples include: www.netnanny.com, www.webwatcher.com and www.sentrypc.com. We do not endorse these or other services and are not responsible for them.

By using any of our Websites, applications, or other Services, you represent that you are at least the age of majority in your state or province of residence.

CHOICES YOU HAVE

You can always opt not to disclose information. However, if you elect to do so, we will likely be limited in responding to your inquiry or providing services to you.

You can opt out of receiving marketing messages from us by unsubscribing through the unsubscribe or opt-out link in an e-mail or by sending an e-mail to info@stlukesumc.com. We will comply with your request(s) as soon as reasonably practicable. Please note that if you opt out of receiving marketing-related e-mails from us, we may still send you important administrative messages.

YOUR RIGHTS

In addition to the rights above, depending on the circumstances, you also have the right to:

- Request portability of your Personal Data, or delete it; and
- If we have collected and processed your Personal Data with your consent, then you can withdraw your consent at any time. Withdrawing your consent will not affect the lawfulness of any processing we conducted before your withdrawal, nor will it affect the processing of your Personal Data performed in reliance on lawful processing grounds other than consent.
- To complain to a data protection authority about our collection and use of your Personal Data. For more

information, please get in touch with your local data protection authority.

UPDATES TO THIS PRIVACY POLICY

We may amend this Privacy Policy from time to time. The "Effective Date" legend at the bottom of this page indicates when this Privacy Policy was last revised. Any changes to this Privacy Notice will become effective when we post the revised Privacy Policy on our Website.

HOW TO CONTACT US

We're always happy to hear from you. If you're curious about what Personal Data we hold about you or you have a question or feedback for us on this notice, our Website, applications, or other Services, please reach out and get in touch.

As a technology company, we prefer to communicate with you by e-mail – this ensures that you're put in contact with the right person, in the right location, and in accordance with any regulatory time frames.

Our e-mail is rpoffice@robertsparkumc.org. Our mailing address is Roberts Park United Methodist Church, 401 N Delaware Street, Indianapolis, Indiana 46204, or you can reach us by phone at +1(317) 6351636.

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